

Contact Information

311 – Customer Services

For any non-emergency, city service
[Click Here](#) to visit the 311 website.

311 or 614-645-3111

Customer Service Center/Permits

Representatives answer calls Monday – Friday, 9:00 AM to 4:00 PM
Over the counter assistance Monday-Friday 9:00 AM – 4:00 PM

614-645-6090
FAX: 645-0082

Licensing & Registration

Over the counter assistance Monday-Friday 9:00 AM – 4:00 PM
Voicemail call back within 24 hrs

614-645-6083
FAX: 645-7912

Building Plan Review - Residential

Residential Review for Minor Limited Scope Permits Monday – Friday 9:00 AM – 4:00 PM
Voicemail call back within 24 hrs

614-645-7562
FAX: 645-7840

Engineering Plan Review

Voicemail call back within 24 hrs

614-645-0032
FAX: 645-0333

Inspection Scheduling

[Schedule an Inspection thru our Automated System](#), Monday – Friday, 9:00 AM – 4:00 PM

Electric 645-8265

HVAC/REF 645-8138

Plumbing 645-8355

Structural 645-8235

Cancel an inspection 645-7847

Email inspection to: inspectionrequest@columbus.gov

Representatives answer information line, Monday – Friday, 9:00 AM – 4:00 PM

614-645-5698
FAX: 645-8358

Records Research Center

Representatives answer calls Monday – Friday, 9:00 AM – 4:00 PM
Walk-in assistance, Monday – Friday, 9:00 AM – 4:00 PM

614-645-6082
FAX: 645-1700

Zoning Clearance

Voicemail call back within 24 hrs

614-645-8637
FAX: 645-6310

Zoning & Public Hearings

Voicemail call back within 24 hrs

614-645-4522
FAX: 645-2463

Zoning Confirmation Letter

Representative answers calls Monday – Friday 9:00 AM – 4:00 PM

614-645-8637
FAX: 645-6310

ADMINISTRATIVE OFFICES:

Director's Office

Tracie Davies, Director
Scott Messer, Deputy Director
614-645-7776

Customer Service/External Relations

Linda LaCloche, Assistant Director
614-645-4685

Building & Construction

Keith Wagenknecht, Chief Building Official
614-645-6416

Engineering Office

Andy Beard, Chief Plans Official
614-645-8458

Zoning Office

Chris Presutti, Chief Zoning Official
614-645-7849